

General Terms and Conditions

Tax Pro Dubai 2025-2026



1. Definitions

1.1. "Tax Pro Dubai": The trade name under which business consultancy services are offered regarding company formation, business banking, tax registration, and wealth management in the UAE. 1.2. "Client": Any natural or legal person who avails of services from Tax Pro Dubai.

1.3. "Services": All services provided by Tax Pro Dubai, including but not limited to consultancy, business guidance, and information regarding doing business in the UAE. 1.4. "Agreement": The arrangements between Tax Pro Dubai and the client, as recorded in a contract, quotation, or invoice.

1.5. "Third parties": Banks, government agencies, tax authorities, or other external entities over which Tax Pro Dubai has no direct control.

1.6. "Information provision": All oral, written, or digital information provided by Tax Pro Dubai, regardless of the manner in which it is provided. 2. Applicability 2.1. These general terms and conditions apply to all services, quotations, and agreements of Tax Pro Dubai. 2.2. Deviations from these conditions are only valid if agreed upon in writing by Tax Pro Dubai. 2.3. Any general terms and conditions of the client are explicitly excluded. 2.4. Tax Pro Dubai reserves the right to modify these terms and conditions without prior notice. 2.5. By using the services of Tax Pro Dubai, the client automatically agrees to these terms and conditions. 3. No Financial, Legal, or Tax Advice 3.1. Tax Pro Dubai is not a financial, legal, or tax advisory firm. We do not provide financial, investment, legal, or tax advice and act solely as consultants offering information and guidance based on experience and findings. 3.2. The information and services we provide are intended for general information purposes

only and should not be considered professional advice. 3.3. Clients make their business, financial, and legal decisions independently and are fully responsible for the consequences of their choices. 3.4. Tax Pro Dubai is not liable for any financial loss, tax obligations, legal issues, or other damages arising from the use of our services or information. 3.5. We do not guarantee that certain tax, banking, or business solutions will be approved by government agencies or banks. 3.6. The client fully indemnifies Tax Pro Dubai from all claims, damages, losses, or legal costs arising from business decisions, tax filings, banking processes, or other services in which we have been involved. 4. Liability

4.1. Tax Pro Dubai is not liable for direct, indirect, or consequential damages resulting from the use of its services unless there is intent or gross negligence. 4.2. In all cases where Tax Pro Dubai is deemed liable, the liability is limited to the maximum amount paid for the relevant service. 4.3. Tax Pro Dubai is not responsible for decisions, sanctions, or refusals by government agencies, banks, or other third parties. 4.4. We do not guarantee approvals, permits, visa applications, tax filings, or business registrations. The client acknowledges that such processes are beyond our control. 4.5. Tax Pro Dubai is not liable for damage, loss, or delays caused by changes in legislation, government policies, pandemics, natural disasters, or other external factors. 4.6. The client indemnifies Tax Pro Dubai from all damages, claims, and legal costs arising from the use of our services. 5. Payments and Fees

5.1. All invoices must be paid in full before services are rendered unless otherwise agreed in writing. 5.2. Quotes and rates exclude any applicable taxes, transaction fees, and third-party costs unless stated otherwise. 5.3. Tax Pro Dubai

reserves the right to change its rates without prior notice.

5.4. In case of late payment, Tax Pro Dubai reserves the right to suspend or terminate its services without being liable for any resulting damages.

5.5. The client has no right to refunds unless otherwise agreed in writing. 6. Confidentiality and Data Processing

6.1. Tax Pro Dubai treats all client data confidentially and does not share it with third parties unless required by law or government authorities. 6.2. The client grants Tax Pro Dubai permission to use the provided data for executing the agreed-upon services. 6.3. Tax Pro Dubai is not liable for data breaches or cyber incidents unless caused by gross negligence. 7. Force Majeure 7.1. Tax Pro Dubai is not liable for delays or damages caused by force majeure, including but not limited to natural disasters, pandemics, government decisions, strikes, technical failures, and bankruptcies of third parties. 7.2. In case of force majeure, Tax Pro Dubai reserves the right to suspend or cancel the execution of services without any liability or obligation to refund. 8. Applicable Law and Disputes

8.1. All agreements and services of Tax Pro Dubai are governed exclusively by the laws of the United Arab Emirates (UAE).

8.2. Disputes will be settled by the competent court in Dubai.

8.3. If any provision of these terms is deemed invalid, the remaining provisions will remain fully enforceable. 9. Final Provisions By using the services of Tax Pro Dubai, the client automatically agrees to these general terms and conditions. Tax Pro Dubai reserves the right to amend these terms at any time.

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9.1. Entire Agreement These general terms and conditions constitute the entire and sole agreement between Tax Pro Dubai and the Client regarding the services provided and replace all prior oral or written agreements, arrangements, and communications.

If any provision of these general terms and conditions is deemed invalid, void, or unenforceable by a competent court, this shall not affect the validity of the remaining provisions, which shall remain in full force and effect. In such a case, a legally permissible provision shall be established that aligns as closely as possible with the original intent of the invalid provision.

9.2. Compliance with Laws and Regulations Tax Pro Dubai strictly operates in accordance with the applicable laws and regulations of the United Arab Emirates (UAE) and other relevant jurisdictions. We do not provide services that violate local or international laws, sanctions, compliance regulations, or Anti-Money Laundering (AML/CFT) regulations. It is the Client's sole responsibility to comply with all applicable laws and regulations in their country of residence and/or incorporation. Tax Pro Dubai assumes no responsibility for any legal, regulatory, or tax implications resulting from the Client's failure to comply with national or international laws.

9.3. No Deviations Without Written Agreement

No modification, amendment, or waiver of rights under these general terms and conditions shall be valid unless expressly agreed in writing by an authorized representative of Tax Pro Dubai. Failure by Tax Pro Dubai to enforce any provision or right shall not be construed as a waiver of that right or as consent for future non-compliance with that provision.

9.4. Transfer of Rights and Obligations The Client may not transfer or assign any rights or obligations under this

agreement to third parties without prior written consent from Tax Pro Dubai. Tax Pro Dubai reserves the right to transfer its rights and obligations under this agreement without further consent to a third party, for example, in the event of corporate changes, mergers, or acquisitions.

9.5. Limitation of Liability & Indemnification The Client agrees to fully indemnify and hold harmless Tax Pro Dubai, its directors, employees, affiliates, and external partners from any legal claims, liabilities, losses, or costs (including but not limited to legal fees) arising from the use of our services, except in cases of proven intentional misconduct or gross negligence by Tax Pro Dubai. In all cases where Tax Pro Dubai is found liable, its maximum liability shall be limited to the amount paid by the Client for the specific service in question.

9.6. No Partnership or Employment Relationship Nothing in these general terms and conditions shall be construed as establishing a partnership, joint venture, agency relationship, or employer-employee relationship between the Client and Tax Pro Dubai. Both parties act as independent contractual entities and are responsible for their own legal and tax obligations.

9.7. Governing Law and Jurisdiction These general terms and conditions, along with all agreements with Tax Pro Dubai, shall be governed exclusively by the laws of the United Arab Emirates (UAE). All disputes arising from or related to these general terms and conditions shall be exclusively submitted to the competent courts in Dubai, UAE.

The Client expressly waives the right to seek dispute resolution in any jurisdiction other than the UAE, unless Tax Pro Dubai has given explicit written consent for an alternative venue.

9.8. Amendments and Updates to the General Terms and Conditions Tax Pro Dubai reserves the right to

unilaterally amend or update these general terms and conditions at any time without prior notice. The most recent version of the general terms and conditions will always be available on our website, and it is the Client's responsibility to stay informed of any updates. If the Client continues to use the services of Tax Pro Dubai after any amendments, this shall be considered automatic acceptance of the revised terms.

9.9. Notices & Communication All communications, notices, and legal correspondence between Tax Pro Dubai and the Client shall be conducted via email, registered mail, or other official communication channels as previously agreed upon. Tax Pro Dubai is not responsible for missed or unread messages due to incorrect email settings, spam filters, or other technical issues on the Client's side.

9.10. Acceptance of Terms By engaging with the services of Tax Pro Dubai, the Client expressly agrees to these general terms and conditions and fully accepts all associated risks and responsibilities. If the Client does not agree with these general terms and conditions, they must immediately cease using the services of Tax Pro Dubai.